

GETTING ZILRETTA FROM A SPECIALTY PHARMACY

Your doctor may decide to use a Specialty Pharmacy (SP) to obtain ZILRETTA. SPs handle and ship prescription drugs that need extra care.



HERE'S WHAT TO EXPECT FROM THE SPECIALTY PHARMACY

Before you can receive treatment, the SP must contact you to confirm important information. The call may come from an unknown toll-free number, so **BE SURE TO ANSWER THE PHONE.**

DURING THIS CALL, THE SP WILL

- Identify itself as the SP
- Confirm your medication order for ZILRETTA
- Verify your insurance information
- Collect any out-of-pocket costs, if necessary
(be sure to have your credit card information on hand)

KEY POINTS TO KEEP IN MIND WHEN WORKING WITH AN SP

- The SP may call from an unknown toll-free number
- **It is important to take this call** to verify your insurance information
- **Until you confirm your information, the SP cannot fill your prescription for ZILRETTA. This can delay treatment**
- Verify that the SP will ship ZILRETTA directly to your doctor's office instead of your home
- If you have not received a call within 3 to 5 days after your doctor's appointment, you can call the SP at **1-855-396-5812**

DOCTOR'S OFFICE CONTACT INFORMATION:

Office name: _____

Contact person name: _____

Telephone number: _____

For more information, please visit www.zilrettapro.com or call 1-855-793-9727. You are encouraged to report negative side effects of prescription drugs to FDA; visit www.fda.gov/medwatch or call 1-800-FDA-1088.



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